

**From:** John Folino  
**To:** Microsoft ATR  
**Date:** 1/3/02 10:06am  
**Subject:** MICROSOFT SETTLEMENT

I HAVE USED MICROSOFT PRODUCTS FOR YEARS AND AM VERY HAPPY WITH THEM. I PAID A PRICE THAT WAS SATISFACTORY TO ME AND HAVE SAVED THOUSAND OF MAN HOURS FOR MY BUSINESS.  
I AM A HAPPY CAMPER.

SINCERELY,  
JOHN F. FOLINO  
CEO AMERICAN TRANSMISSIONS, INC.